

AMENDMENTS

In The Specification:

On page 1, please insert the following section before the first paragraph:

“REFERENCE TO EARLIER FILED APPLICATIONS

This application is a continuation of U.S. Application Serial No. 10/251,332, filed Sept. 20, 2002, pending, which is a continuation of U.S. Patent No. 6,487,285, which is a continuation of U.S. Application Serial No. 09/056,001, filed April 6, 1998, now U.S. Patent No. 6,249,578, and the entire disclosure of each of these applications is incorporated herein by reference.”

On page 1, lines 12-20, please rewrite the paragraph as follows:

“This application is related to commonly owned application Serial No. 09/055,846,
now U.S Patent No. 6,104,999 08/____,____ titled “Transaction Sets For Automated Electronic
Ordering Of Telecommunications Products And Services” and application Serial No.
09/056,023, now U.S. Patent No. 6,137,873 08/____,____ titled “Automated Electronic
Telecommunications Order Translation And Processing” all filed the same day, April 6, 1998,
the disclosures of which are hereby incorporated by reference in their entirety.”